## ENTRE/MATIC



## Ditec TOP603H / TOP903H

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## Key

This symbol indicates instructions or notes regarding safety, to which special attention must be paid.
i
This symbol indicates useful information for the correct functioning of the product.

## 1．General safety precautions

# 年 <br> Failure to respect the information given in this manual may cause personal injury or damage to the device． <br> Keep these instructions for future reference 

This installation manual is intended for qualified personnel only．
Installation，electrical connections and adjustments must be performed by qualified person－ nel，in accordance with Good Working Methods and in compliance with the current regulations． Read the instructions carefully before installing the product．
Incorrect installation could be dangerous．
The packaging materials（plastic，polystyrene，etc．）should not be discarded in the environ－ ment or left within reach of children，as they are a potential source of danger．
Before installing the product，make sure it is in perfect condition．
Do not install the product in explosive areas and atmospheres：the presence of inflammable gas or fumes represents a serious safety hazard．
Before installing the motorisation device，make all the necessary structural modifications to create safety clearance and to guard or isolate all the crushing，shearing，trapping and general hazardous areas．
Make sure the existing structure is up to standard in terms of strength and stability．The mo－ torisation device manufacturer is not responsible for failure to observe Good Working Methods when building the frames to be motorised，or for any deformations during use．
The safety devices（photocells，safety edges，emergency stops，etc．）must be installed taking into account the applicable laws and directives，Good Working Methods，installation premises， system operating logic and the forces developed by the motorised door or gate．
The safety devices must protect against crushing，cutting，trapping and general danger areas of the motorised door or gate．
Display the signs required by law to identify hazardous areas．


Each installation must bear a visible indication of the data identifying the motorised door or gate．
When necessary，connect the motorised door or gate to an effective earthing system that com－ plies with the current safety standards．
During installation，maintenance and repair operations，cut off the power supply before opening the cover to access the electrical parts．
The automation protection casing must be removed by qualified personnel only．

AThe electronic parts must be handled using earthed antistatic conductive arms．The manufacturer of the motorisation declines all responsibility if component parts not com－ patible with safe and correct operation are fitted．
Only use original spare parts when repairing or replacing products．
The installer must supply all information concerning the automatic，manual and emergency op－ eration of the motorised door or gate，and must provide the user with the operating instructions．

## General safety precautions for the user

1.These precautions are an integral and essential part of the product and must be supplied to the user.
Read them carefully since they contain important information on safe installation, use and maintenance.
These instructions must be kept and forwarded to all possible future users of the system.
This product must only be used for the specific purpose for which it was designed.
Any other use is to be considered improper and therefore dangerous. The manufacturer cannot be held responsible for any damage caused by improper, incorrect or unreasonable use.
Avoid operating in the proximity of the hinges or moving mechanical parts. Do not enter within the operating range of the motorised door or gate while it is moving.
Do not obstruct the motion of the motorised door or gate, as this may cause a dangerous situation.
The motorised door or gate may be used by children over the age of 8 and by people with reduced physical, sensorial or mental abilities, or lack of experience or knowledge, as long as they are properly supervised or have been instructed in the safe use of the device and the relative hazards.
Children must be supervised to make sure they do not play with the device, nor play/remain in the sphere of action of the motorised door or gate.
Keep remote controls and/or any other command devices out of the reach of children, to avoid any accidental activation of the motorised door or gate.
The self-adhesive label (supplied) highlighting the risk of children getting trapped must be attached in a clearly visible place.
In the event of a product fault or malfunction, turn off the power supply switch. Do not attempt to repair or intervene directly, and contact only qualified personnel.
Failure to comply with the above may cause a dangerous situation.
Any repairs or technical interventions must be carried out by qualified personnel.
Cleaning and maintenance work must not be carried out by children unless they are supervised.

To ensure that the system works efficiently and correctly, the manufacturer's indications must be complied with and only qualified personnel must perform routine maintenance on the motorised door or gate. In particular, regular checks are recommended in order to verify that the safety devices are operating correctly.
All installation, maintenance and repair work must be documented and made available to the user.
Only lock and release the door wings when the motor is switched off. Do not enter within the operating range of the wing.
To dispose of electrical and electronic equipment correctly, users must take the product to special "recycling centres" provided by the municipal authorities.

## Machinery Directive

Pursuant to the Machinery Directive (2006/42/EC), the installer who motorises a door or gate has the same obligations as the manufacturer of machinery and as such must:

- prepare the technical data sheet which must contain the documents indicated in Annex V of the Machinery Directive;
(The technical data sheet must be kept and placed at the disposal of competent national authorities for at least ten years from the date of manufacture of the motorised door);
- draw up the EC Declaration of Conformity in accordance with Annex II-A of the Machinery Directive and deliver it to the customer;
- affix the EC marking on the motorised door or gate, in accordance with point 1.7.3 of Annex I of the Machinery Directive;
- ensure compliance of the motorised door or gate with safety regulations, by installing the necessary safety devices.


## Declaration of Incorporation

We:
Entrematic Group AB
Lodjursgatan 10
SE-261 44 Landskrona
Sweden
declare under our sole responsibility that the type of equipment :
The TOP603H and TOP903H automation with remote control for residential garages complies with the following directives:

| 2004/108/EC | Electro Magnetic Compatibility Directive (EMCD) |
| :---: | :---: |
| 2002/95/EC | Restriction of the use of Hazardous Substances in electrical and electronic equipment (RoHS) |
| 1999/5/EC | Radio and Telecommunications Terminal Equipment Directive (R\&TTE) |
| 2006/42/EC | Machinery Directive (MD), in particular the following essential health and safety requisites: |
| 1.1.2,1.1.3,1.2.1,1.2.3.1.2.4.1.2.6,1.3.2,1.3.4.1.5.1,1.5.2,1.5.3,1.5.8,1.5.9,1.5.10,1.5.11,1.6.3.1.7.3,1.7.4 Technical documentation for safe integration is provided |  |
|  |  |
| Harmonised European standards which have been applied: |  |
| EN 13849-1 EN 61000-6-2 EN 61000-6-4 EN 60204-1 EN 60335-1 |  |
| Other standards or technical specifications, which have been applied: EN 60335-2-95 EN 60335-2-103 EN 55014 |  |
|  |  |
| EC type exam contact Entre | ation or certificate issued by a notified or competent body (for full address, please atic Group $A B$ ) concerning the equipment: |

The manufacturing process ensures the compliance of the equipment with the technical file. The manufacturing process is regularly checked by third parties.

The equipment must not be used until the installation company has declared that the final installed door system complies with Machinery Directive 2006/42/EC.

Compilation of technical file:
Marco Pietro Zini
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Entrematic Group AB
Lodjursgatan 10
SE-261 44 Landskrona
Sweden

| Place | Date | Signature | Position |
| :--- | :--- | :--- | :--- |
| Landskrona | 2014-07-31 | Marco Pietro Zini | President Entrance Automation |



## 3. Technical specifications

|  | Ditec TOP603H | Ditec TOP903H |
| :---: | :---: | :---: |
| Power | 230V~, $50 / 60 \mathrm{~Hz}$ | 230V~, $50 / 60 \mathrm{~Hz}$ |
| Power | 140W | 170W |
| Thrust | 600 N | 1000 N |
| Opening speed | $210 \mathrm{~mm} / \mathrm{s}$ | $210 \mathrm{~mm} / \mathrm{s}$ |
| Closing speed | $140 \mathrm{~mm} / \mathrm{s}$ | $140 \mathrm{~mm} / \mathrm{s}$ |
| Maximum door area (*) | $9.5 \mathrm{~m}^{2}$ | $17.3 \mathrm{~m}^{2}$ |
| Maximum door weight | 116 kg | 210 kg |
| Service class | 3 - FREQUENT | 3 - FREQUENT |
| Intermittence | $\begin{aligned} & S 2=5 \mathrm{~min} \\ & \mathrm{~S} 3=25 \% \end{aligned}$ | $\begin{aligned} & S 2=5 \mathrm{~min} \\ & \mathrm{~S} 3=25 \% \end{aligned}$ |
| Ambient temperature | $f-20^{\circ} \mathrm{C}+50^{\circ} \mathrm{C}$ | $f-20^{\circ} \mathrm{C}+50^{\circ} \mathrm{C}$ |
| Degree of protection | IP20 | IP20 |
| Acoustic pressure emitted at a distance of $2 m$ | $\leqslant 69 \mathrm{~dB}(\mathrm{~A})$ | $\leqslant 69 \mathrm{~dB}(\mathrm{~A})$ |
| Control panel | TP603EL | TP903EL |
| Control panel fuse | 1.6A T (delayed) | $2 \times 1.6 \mathrm{~A}$ T (delayed) |
| Motor power supply | $24 \mathrm{~V}=19.5 \mathrm{~A}$ | $24 \mathrm{~V}=/ 10.5 \mathrm{~A}$ |
| Power supply for accessories | $\begin{aligned} & 24 \mathrm{~V}=/ 0.3 \mathrm{~A} \max 2 \mathrm{~s} \\ & 24 \mathrm{~V}=/ 0.08 \mathrm{~A} \text { continuous } \end{aligned}$ | $\begin{aligned} & 24 \mathrm{~V}=/ 0.3 \mathrm{~A} \text { max } 2 \mathrm{~s} \\ & 24 \mathrm{~V}=/ 0.08 \mathrm{~A} \text { continuous } \end{aligned}$ |
| Radio frequency | 433.92 MHz | 433.92 MHz |
| Maximum remote control range | 15-50m | 15-50m |
| Remote control functions / programmable keys | 50 | 50 |
| Courtesy light | E14 max 60W | E14 max 60W |

$\left(^{*}\right)$ N.B.: the maximum door area has been calculated using a specific door weight of $12 \mathrm{~kg} / \mathrm{m}^{2}$ (most common). For values $<12 \mathrm{~kg} / \mathrm{m}^{2}$ the maximum area in $\mathrm{m}^{2}$ is larger. For values $>12 \mathrm{~kg} / \mathrm{m}^{2}$ the maximum area in $\mathrm{m}^{2}$ is smaller (see graphs in par. 3.2 and 3.3)

| TOP803T3 guide | TOP803T4 guide |  |
| :--- | :--- | :--- |
| Max. carriage stroke | $2890+/-25 \mathrm{~mm}$ | $3978+/-25 \mathrm{~mm}$ |
| Maximum height of door | 2450 mm | 3500 mm |

### 3.1 Operating instructions

Service class: 3 (minimum 10-5 years of working life with 30-60 cycles per day).
Applications: FREQUENT (for multi-family type entrances or small apartment blocks with frequent vehicle access).

- The performance characteristics refer to the recommended weight lapprox. 2/3 of the maximum permitted weight). When used with the maximum permitted weight, a reduction in the above mentioned performance levels can be expected.
- The service class, running times and number of consecutive cycles are merely indicative, having been statistically determined under average operating conditions and therefore not necessarily applicable to specific conditions of use.
- Each automatic entrance has variable elements such as friction, balancing and environmental factors, all of which may substantially alter the performance characteristics or working life of the entrance itself or its components (including the automatic devices). The installer should apply suitable safety conditions for each particular installation.


### 3.2 Possible applications with general sectional doors



Maximum dimensions of door - TOP903H (Max. door weight $=210 \mathrm{~kg}$ )


A Example 1：sectional door 3.5 metres wide and 2.3 m high，weight $12 \mathrm{~kg} / \mathrm{m}^{2}$ TOP 603 H can be used with the 3 m TOP803T3 guide because it falls within the area en－ closed by the $12 \mathrm{~kg} / \mathrm{m}^{2}$ curve．

Example 2：sectional door 3.5 metres wide 3000 and 2.7 m high，weight $12 \mathrm{~kg} / \mathrm{m}^{2}$
TOP603H can be used with the 4 m TOP803T4 guide because it falls within the area en－ closed by the $12 \mathrm{~kg} / \mathrm{m}^{2}$ curve．

Example 3：sectional door 3.5 metres wide and 2.6 m high，weight $14 \mathrm{~kg} / \mathrm{m}^{2}$ TOP603H CANNOT be used with the 4 m
 TOP803T4 guide because it does NOT fall within the area enclosed by the $14 \mathrm{~kg} / \mathrm{m}^{2}$ curve．
We recommend using TOP903H．

## 3．3 Possible applications with ENTREMATIC sectional doors

TOP603H

|  | Width |  |  |  |  |  |  |  |  |  |
| ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Height | 1800 | 2000 | 2500 | 3000 | 3500 | 4000 | 4500 | 5000 | 5500 | 6000 |
| 3150 |  |  |  |  |  |  |  |  |  |  |
| 2965 |  |  |  |  |  |  |  |  |  |  |
| 2815 |  |  |  |  |  |  |  |  |  |  |
| 2795 |  |  |  |  |  |  |  |  |  |  |
| 2639 |  |  |  |  |  |  |  |  |  |  |
| 2483 |  |  |  |  |  |  |  |  |  |  |
| 2538 |  |  |  |  |  |  |  |  |  |  |
| 2250 |  |  |  |  |  |  |  |  |  |  |
| 2125 |  |  |  |  |  |  |  |  |  |  |
| 2000 |  |  |  |  |  |  |  |  |  |  |
| 1900 |  |  |  |  |  |  |  |  |  |  |

Dimensions allowed for Style Basic and Style Com－ fort series doors with Cortex and Tekno design（ 0.33 mm sheet）

Dimensions allowed for Style Comfort series doors with Plain design 10.6 mm sheet and above）

TOP903H

|  | Width |  |  |  |  |  |  |  |  |  |  |  |
| ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: |
| Height | 1800 | 2000 | 2500 | 3000 | 3500 | 4000 | 4500 | 5000 | 5500 | 6000 |  |  |
| 3150 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2965 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2815 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2795 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2639 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2483 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2538 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2250 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2125 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2000 |  |  |  |  |  |  |  |  |  |  |  |  |
| 1900 |  |  |  |  |  |  |  |  |  |  |  |  |

Dimensions allowed for Style
Comfort series doors with
Cortex and Tekno design
（0．33 mm sheet）
Dimensions allowed for Style
Comfort series doors with
Plain design（ 0.6 mm sheet
and above）

## 4. Dimensions



## 5. Standard installation



| Ref. | Code | Description |
| :---: | :---: | :---: |
| 1 | $\begin{aligned} & \text { TOP603H } \\ & \text { TOP903H } \end{aligned}$ | Motor + control panel |
| 2 | TOP803T3 TOP803T4 | Belt drive system with 3 m steel guide Belt drive system with 4 m steel guide |
| 3 | LAMP | Flashing light 230 V - (requires the TOP905AC auxiliary card) |
| 4 | ASB1 <br> ASB2 | Kit for external release with cord and lock Blocking device with cord ( 2000 mm ) |
| 5 | GOL4 | Remote control |
| 6 | $\begin{aligned} & \text { XEL2 } \\ & \text { LAB4 } \\ & \text { LAB4S } \end{aligned}$ | Photocells |
| 7 |  | Safety edge |
| A |  | Connect the power supply to a suitable earthed socket, about $10-50 \mathrm{~cm}$ from the pulling unit fixing position. |

The declared operating and performance features can only be guaranteed with the use of ENTREMATIC accessories and safety devices.
Unless otherwise specified, all measurements are expressed in mm .

## 6. Main components



## 7. Assembly guide

1


2


3


Assemble the drive unit as shown in the figures.

## 8. Tensioning the belt

| A | B |
| :--- | :--- |
| TOP803T3 | $4-6 \mathrm{~mm}$ |
| TOP803T4 | $6-9 \mathrm{~mm}$ |



Tighten the locking nut until the belt is correctly tensioned $[\mathrm{X}]$ within the guide. Adjust the dimension [B] according to the type of guide used.

## 9. Assembling the automation



Fit the pulling unit to the drive system.
The pulling unit can be rotated by $90^{\circ}$.


TOP803T3 $\boldsymbol{\nabla}^{x}$

$\square$

TOP803T4
$\qquad$


## 10. Mechanical installation

Select and mark the point where the guide will be mounted on the wall and ceiling.



- Check the stability of the door, and make sure it moves smoothly.
- It must be possible to open and close the door easily and smoothly by hand.
- The automation must only be installed in dry places.
- With the pulling unit on the ground, fix the guide to the wall.
- Raise the pulling unit and bend the brackets as necessary (any excess parts can be removed), then attach to the ceiling.

WARNING: the pulling unit is heavy, so be very careful when raising it.

## 11. Assembling and fastening the arm

1


2

3


- Fix the retention bracket to the upper part of the door.
- Unlock the automation by pulling the cord downwards until the lock release lever is triggered.
- Bring the carriage near the closed door, and fix the arm as shown in figure 3.


## 12. Installing the adapter for TOPSB tilting doors

In applications for tilting doors, you must use the TOPSB adapter.
i
For more information, refer to the TOPSB installation manual.


## 13. Electrical connections TOP603H

Installation, electrical connections and adjustments must be performed by qualified personnel, in accordance with Good Working Methods and in compliance with the current regulations. The automation must be installed in compliance with Standards EN 12453, EN 12445 and EN 12635. The safety devices must be working properly.

Garages without a second entrance must be equipped with an external emergency release device (to be ordered separately).
If there is a pedestrian door incorporated into the garage door, it must be equipped with a safety device that prevents it being activated when the garage door is open.This safety device must be connected to the EMERGENCY STOP.

In the external automation section, the connections to the mains power supply and any other low voltage wires ( 230 V ) must be made on an independent channel separated from the connections to the command and safety devices (SELV = Safety Extra Low Voltage).

13.1 Wiring the accessories

There are two ways to connect the TOP operator to the stop and open commands and the photocells:

1. By using pre-wired cables (ref. TOP905CAB1, TOP95CAB2, TOP905CAB3, TOP905CAB4), not included in the operator kit.
2. By using made-to-measure cables.

### 13.1.1 Pre-wired cables

For pre-wired cables, follow the instructions below:
TOP905CAB1 (10 m) - sToP command


WARNING: use EXCLUSIVELY for the STOP command.

TOP905CAB2 (10 m) - OPEN command for powered accessories


TOP905CAB2 (10 m) + TOP905CAB3 (13 m) - Connection of PHOTOCELLS


TOP905CAB4 (10 m) - OPEN contact for NON-powered accessories


### 13.1.2 Preparation of made-to-measure cables

Made-to-measure cables can be made using a cable with the following characteristics: 4 -wire telephone cable AWM20251 VW-1 $60^{\circ} \mathrm{C} 150 \mathrm{~V} 4 \times 26 \mathrm{AWG}$ ( $\mathrm{L}=20 \mathrm{~m} \mathrm{max}$ ).
After crimping the RJ11 4P4C connector, the cables must be connected as indicated below:


### 13.2 Commands TOP603H

| Command |  | Function | Description |
| :---: | :---: | :---: | :---: |
| 18 - 19 | NO | STEP-BY-STEP | The closure of the contact activates a sequential opening or closing operation: opening-stop-closing-stop. |
|  |  | OPENING | With automatic closure enabled (parameter b4), the closure of the contact activates an opening operation. |
|  | NO | STEP-BY-STEP | The closure of the contact activates a sequential opening or closing operation: opening-stop-closing-stop. |
|  |  | OPENING | With automatic closure enabled (parameter b4), the closure of the contact activates an opening operation. |
| (1) | NC | STOP | The opening of the safety contact causes the current movement to stop, and the automatic closure is disabled. |
| (1) | NC | REVERSAL SAFETY | The opening of the safety contact triggers a reversal of the movement (reopening) during the closing operation, and the flashing of the courtesy light. <br> After the 3rd consecutive reversed movement, the automatic closure is disabled (if active) and the courtesy light flashes for about 10 min . |

### 13.3 Outputs and accessories TOP603H

| Output | Value - Accessories | Description |
| :---: | :---: | :---: |
|  | $\begin{gathered} 24 \mathrm{~V}=\mathrm{F} / 0.3 \mathrm{~A} \text { for } 2 \mathrm{~s} \\ 24 \mathrm{~V}=\mathrm{F} / 0.08 \mathrm{~A} \end{gathered}$ continuous | Power supply to accessories. <br> The maximum continuous absorption refers to all the accessories installed. Yellow wire $(+24 \mathrm{~V})$ and black wire ( -0 V ) with TOP905CAB2. |
| $-\theta^{\Omega}$ | $\begin{gathered} \text { LAMP } \\ 230 \mathrm{~V} \sim / 25 \mathrm{~W} \end{gathered}$ | Flashing light (with TOP905AC). <br> Activated during opening and closing operations. |
| $\xrightarrow[\sim]{\text { Homainumi }}$ | $\max 1.6 \mathrm{~A}$ | Electric lock (with TOP905AC). <br> Activated for 1 s at each start (even with the door open). |
| - - - 2 | max $230 \mathrm{~V} \sim 160 \mathrm{~W}$ | Courtesy light. <br> Activated for 120 s at the end of every operation. <br> An additional E14 courtesy light can be connected (in parallel) - max 60W or equivalent. <br> DO NOT CONNECT fluorescent tubular lamps. <br> NB: some energy-saving lamps may interfere with the radio signal. |
|  | GOL148REA | Antenna <br> Connect the supplied antenna wire ( 345 mm ), or alternatively the GOL148REA antenna, using an RG58 coaxial cable. |

## WARNING: make a jumper for all unused NC contacts.

Keep the YELLOW and/or GREEN connectors if accessories are to be connected.

## 14. Commands and indications



| 5 | Button for door closure / decreased value |
| :--- | :--- |
| 6 | Menu button / confirm /stroke <br> memorisation) |
| 7 | Button for door opening / increased value |
| $\mathbf{8}$ | Display |



The procedures and adjustments can only be carried out when the display is in mode $\mathrm{A}, \mathrm{B}$ or C .

## Status messages

A
 door fully OPEN

B
 door between the two end stop positions

C
 door fully CLOSED

While the door is OPENING, the display visualises:

$\mathrm{B} \square \mathrm{A}$


While the door is CLOSING, the display visualises:
A

B $\square$
$\square$

### 14.1 Deleting the memorised stroke values

If you press the (©) [6] and $\hat{\Uparrow}[7]$ keys simultaneously for a few seconds, the display flashes $\boldsymbol{r}$, the stroke values are deleted, and the display visualises L ... 4 .
NB: the remote controls are not deleted.

### 14.2 Restoring the factory settings

Remove the plug from the (D) connector, then press the (T) [6] and $\Uparrow[7]$ keys simultaneously for 12 s .

NB: the remote controls are not deleted.

## 15．Self－learning of the stroke TOP603H

WARNING：when an automation stroke self－learning operation is carried out，the obstacle detec－ tion device is not active．

NB：the self－learning operation can only be carried out during the initial installation or following an automation RESET．Do not press any keys during this procedure．

1．Turn on the power supply．
－The display flashes L ．．． 4 ．
－Press and hold the $\hat{\Downarrow}[7]$ button．The door will open．
－The display flashes L．．． 4 ．
－Release the button when the required opening position is reached．
－Use the $\Uparrow[7]$ and $\mathbb{\|}[5]$ buttons to correct the position if necessary．
－The courtesy light flashes 4 times during the operation $L \ldots 4$ ．
2．Press the（1）［6］button．The display flashes L ．．． 3 ．
－The automation memorises the opening position and begins a closing operation．
－The courtesy light flashes 3 times．
－When the door reaches the closed position，the display flashes L ．．．2．The courtesy light flashes twice．
－The automation opens automatically as far as the open position．The display flashes
－L ．．．1．The courtesy light flashes once．
－The automation automatically recloses as far as the closed position，the display visualises c 8 and the door re－opens．The lamp does not flash．
3．The self－learning procedure is complete when the door is open and the courtesy light is ON ．
NB：in certain cases，especially when the door moves very smoothly or the traction unit is not connected to the door，the automatic stroke self－learning procedure may fail．This brings the procedure back to the initial display condition L ．．． 4.
In this situation，you must modify parameter b3＝ 0 （see ch．17－18）to guarantee the correct memorisation of the stroke．

## Self－learning of the stroke with a remote transmitter

When the automation is delivered or reset，the remote transmitter assumes the following func－ tions：
－（1）has the same function as $\hat{\Uparrow}$（UP arrow）
－（3）has the same function as 』（DOWN arrow）
－（2）or（4）has the same function as（1）（confirm／memorisation）
For the self－learning of the stroke，refer to the procedure explained above．

## 16. Memorising / Deleting remote controls

### 16.1 Memorising remote controls via the control panel

1. Press the $\Uparrow[7]$ and $\rrbracket[5]$ keys simultaneously for about 1 s . The display flashes $\approx$.
2. Press the required key on the remote control.

- The display indicates for about 1 s , and the remote control is memorised.
- The function of the memorised key is OPEN-STOP-CLOSE-STOP.

NB: with automatic closure enabled (parameter b4), the function of the remote control is OPENING.

### 16.2 Memorising remote controls from a distance

1. Press the PRG of a previously memorised GOL4 transmitter for 5 seconds (within the range of the receiver) until the LED lights up.
2. Press any one of the CH keys of the new transmitter.

- The new transmitter can memorise the same keys as the existing transmitter.
NB: be careful not to accidentally memorise your neighbours' transmitters.



### 16.3 Deleting remote controls

1. Press the $\Uparrow[7]$ and $\rrbracket[5]$ buttons simultaneously for more than 6 seconds. The display flashes F. first slowly and then more quickly.

- All the remote controls are deleted.


## 17. Adjusting the parameters

1. Press the menu button (1D) [6] for more than 1.5 s . The display goes to the adjustments menu or to the last parameter adjusted. The 2-character menu name flashes. For example A ... 0 .
2. Select the required parameter using the $\Uparrow[7]$ and/or § [5] buttons.
3. Press the menu button (0) [6] for less than 1.5 s . The display indicates the value of the selected parameter. For example, 0.
4. Alter the value using the $\Uparrow[7]$ and/or $\|[5]$ buttons. The new value is automatically memorised.
5. Press the (©) [6] button for less than 1.5 s . The display returns to the selected parameter.

- To quit the adjustment mode, press the (0) [6] button for more than 1.5 s .
- The adjustment mode is automatically quit after 15 s of inactivity.

NB: while the adjustment mode is active, the automation cannot accept any commands.

WARNING: if the programming menu values from A0 to A4 are modified, the display visualises L .. 4 and you must repeat the learning procedure (see chapter 15).

## 18. Parameters TOP603H

| Menu | Function, setting range, unit | Value | Factory settings |
| :---: | :---: | :---: | :---: |
|  | Deceleration distance on opening $\begin{aligned} & 0=0 \mathrm{~cm} \\ & 1=7 \mathrm{~cm} \\ & 2=14 \mathrm{~cm} \end{aligned}$ $9=63 \mathrm{~cm}$ | 0-9 | $\square$ |
|  | Deceleration distance on closing $\begin{aligned} & 0=0 \mathrm{~cm} \\ & 1=7 \mathrm{~cm} \\ & 2=14 \mathrm{~cm} \\ & \ldots \\ & 9=63 \mathrm{~cm} \end{aligned}$ | 0-9 | 1.1 |
|  | Deceleration speed on closing ( $\mathrm{mm} / \mathrm{s}$ ) $\begin{aligned} & 0=50 \mathrm{~mm} / \mathrm{s} \\ & 9=140 \mathrm{~mm} / \mathrm{s} \end{aligned}$ | 0-9 | 5 |
|  | Disengagement on the closing stop $\begin{aligned} & 0=\text { disabled } \\ & 1=\text { enabled } \end{aligned}$ | 0-1 | $\square$ |
|  | Direction selection $\begin{aligned} & 0=\text { disabled } \\ & 1=\text { enabled } \end{aligned}$ <br> This setting is only possible if the EMERGENCY STOP connector ( 1, green) is disconnected. | 0-1 |  |
|  | Thrust adjustment on obstacles during opening 0 - minimum thrust <br> 9 - maximum thrust | 0-9 | 3 |
|  | Thrust adjustment on obstacles during closing <br> 0 - minimum thrust <br> 9 - maximum thrust <br> NB: after detecting an obstacle during a closing operation, the door reverses its stroke for about 800 mm . Automatic closure is disabled (if active) and the courtesy light flashes for about 10 min . <br> WARNING: to ensure the closing thrust force values return within the limits established by Standard EN12453, you must set a value of 1 for parameter A6. This operation must be carried out by qualified personnel. | 0-9 | 3 |
|  | Door type: <br> $0=$ sectional door <br> $1=$ side sectional door with disengagement on obstacle during opening too <br> 2 = side sectional door / tilting door with soft start <br> If $A 7$ has been modified, perform a reset then repeat the learning operation (chapter 15 ). | 0-2 | $\square$ |
|  | Early switch-on of courtesy light for opening and closing (sec.) $\begin{aligned} & 0=\text { disabled } \\ & 1=\min 2 \mathrm{sec} \\ & 8=\max 16 \mathrm{sec} \end{aligned}$ | 0-8 | $\square$ |


| $\quad$ Function, setting range, unit |  |  |  |  |  |  |  | Value | Factory |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| settings |  |  |  |  |  |  |  |  |  |


| Menu | Function, setting range, unit | Value | Factory settings |
| :---: | :---: | :---: | :---: |
| $1-1$ | Number of the control panel version: <br> 8 digits are visualised twice in succession, preceded by " <br> Example: -04200510 indicates: Version: 04, Date: 20.05.10 |  |  |
|  | Help mode <br> $0=$ control panel free (menu items adjustable) <br> 1 = control panel locked (menu items not adjustable) <br> 2= data output (auxiliary card) - FUTURE USE <br> This setting is only possible if the EMERGENCY STOP connector (1, green) and the photocell connector ( 2 , yellow) are disconnected. | 0-2 |  |
|  | Operation count <br> 6 digits are visualised twice in succession, preceded by a (dash). <br> Example: - 008000 indicates: 8,000 strokes |  |  |
|  | DO NOT USE |  |  |

## 19. Electrical connections TOP903H

Installation, electrical connections and adjustments must be performed by qualified personnel, in accordance with Good Working Methods and in compliance with the current regulations. The automation must be installed in compliance with Standards EN 12453, EN 12445 and EN 12635.

The safety devices must be working properly.
Garages without a second entrance must be equipped with an external emergency release device (to be ordered separately).
If there is a pedestrian door incorporated into the garage door, it must be closed and equipped with a safety device that prevents it being activated when the garage door is open. (1) This safety device must be connected to the EMERGENCY STOP input.

In the external automation section, the connections to the mains power supply and any other low voltage wires (230V) must be made on an independent channel separated from the connections to the command and safety devices (SELV = Safety Extra Low Voltage).


### 19.1 Wiring the accessories

There are two ways to connect the TOP operator to the stop and open commands and the photocells:

1. By using pre-wired cables (ref. TOP905CAB1, TOP95CAB2, TOP905CAB3, TOP905CAB4), not included in the operator kit.
2. By using made-to-measure cables.

### 19.1.1 Pre-wired cables

For pre-wired cables, follow the instructions below:
TOP905CAB1 (10 m) - sTOP command


WARNING: use EXCLUSIVELY for the STOP command.

TOP905CAB2 (10 m) - OPEN command for powered accessories


TOP905CAB2 (10 m) + TOP905CAB3 (13 m) - Connection of PHOTOCELLS


TOP905CAB4 (10 m) - OPEN contact for NON-powered accessories


### 19.1.2 Preparation of made-to-measure cables

Made-to-measure cables can be made using a cable with the following characteristics: 4 -wire telephone cable AWM20251 VW-1 $60^{\circ} \mathrm{C} 150 \mathrm{~V} 4 \times 26$ AWG ( $\mathrm{L}=20 \mathrm{~m}$ max).
After crimping the RJ11 4P4C connector, the cables must be connected as indicated below:


### 19.2 Commands TOP903H

| Command |  | Function | Description |
| :---: | :---: | :---: | :---: |
| 14 - 15 | NO | STEP-BY-STEP | The closure of the contact activates a sequential opening or closing operation: opening-stop-closing-stop. |
|  |  | OPENING | With automatic closure enabled (parameter b4), the closure of the contact activates an opening operation. |
|  | NO | STEP-BY-STEP | The closure of the contact activates a sequential opening or closing operation: opening-stop-closing-stop. |
|  |  | OPENING | With automatic closure enabled (parameter b4), the closure of the contact activates an opening operation. |
|  |  | ADDITIONAL FUNCTIONS | See parameter C6. |
|  | NO | STEP-BY-STEP | The closure of the contact activates a sequential opening or closing operation: opening-stop-closing-stop. |
|  |  | OPENING | With automatic closure enabled (parameter b4), the closure of the contact activates an opening operation. |
|  |  | ADDITIONAL FUNCTIONS | See parameter C6. |
| (1) | NC | STOP | The opening of the safety contact causes the current movement to stop, and the automatic closure is disabled (if $\mathrm{C} 5=000$ ). |
|  | NC | REVERSAL SAFETY | The opening of the safety contact triggers a reversal of the movement (reopening) during the closing operation, and the flashing of the courtesy light. <br> After the 3rd consecutive reversed movement, the automatic closure is disabled (if active) and the courtesy light flashes for about 10 min . |

### 19.3 Outputs and accessories TOP903H

| Output | Value - Accessories | Description |
| :---: | :---: | :---: |
|  | $\begin{gathered} 24 \mathrm{~V}=\mathrm{F} / 0.3 \mathrm{~A} \text { for } 2 \mathrm{~s} \\ 24 \mathrm{~V}=\mathrm{F} / 0.08 \mathrm{~A} \text { con- } \\ \text { tinuous } \end{gathered}$ | Power supply to accessories. <br> The maximum continuous absorption refers to all the accessories installed. Yellow wire ( +24 V ) and black wire ( -0 V ) with TOP905CAB2. |
| $-\otimes \Omega$ | $\begin{gathered} \text { LAMP } \\ 230 \mathrm{~V} \sim / 25 \mathrm{~W} \end{gathered}$ | Flashing light (with T0P905AC). <br> Activated during opening and closing operations |
|  | $\max 1.6 \mathrm{~A}$ | Electric lock. <br> Activated for 1 s at each start (even with the door open). |
| $-8-2$ | max 230V / 60W | Courtesy light. <br> Activated for 120 s at the end of every operation. <br> An additional E14 courtesy light can be connected (in parallel) - max 60 W or equivalent. <br> DO NOT CONNECT fluorescent tubular lamps. <br> NB: some energy-saving lamps may interfere with the radio signal. |
|  | GOL148REA | Antenna <br> Connect the supplied antenna wire ( 345 mm ), or alternatively the GOL148REA antenna, using an RG58 coaxial cable. |

WARNING: make a jumper for all unused NC contacts.
i
Keep the YELLOW and/or GREEN connectors if accessories are to be connected.

## 20. Commands and indications



| 5 | Button for door closure / decreased value |
| :--- | :--- |
| 6 | Menu button / confirm /stroke <br> memorisation) |
| 7 | Button for door opening / increased value |
| 8 | Display |



The procedures and adjustments can only be carried out when the display is in mode $A, B$ or $C$.

## Status messages

A GBG door fully OPEN
B $\boxed{\square-\square}$ door between the two end stop positions
c AG door fully CLOSED

While the door is OPENING, the display visualises:
C

$\square$

While the door is CLOSING, the display visualises:
A

B

C


### 20.1 Deleting the memorised stroke values

If you press the © [6] and $\hat{\imath}[7]$ keys simultaneously for a few seconds, the display flashes $\boldsymbol{\sim}$ , the stroke values are deleted, and the display visualises L4.
NB: the remote controls are not deleted.

### 20.2 Restoring the factory settings

Remove the plug from the (1D) connector, then press the (1) [6] and $\Uparrow[7]$ keys simultaneously for 12s.
The display flashes $\boldsymbol{\square}$, first slowly and then more quickly.
All the adjustments previously made are deleted, and the factory values are restored.
The stroke values are deleted.
Reconnect the plug to the (1D) connector.
The display visualises L4.
NB: the remote controls are not deleted.

## 21．Self－learning of the stroke TOP903H

WARNING：when an automation stroke self－learning operation is carried out，the obstacle detec－ tion device is not active．

NB：the self－learning operation can only be carried out during the initial installation or following an automation RESET．Do not press any keys during this procedure．

1．Turn on the power supply．
－The display flashes L4．
－Press and hold the $\hat{\Downarrow}[7]$ button．The door will open．
－The display flashes L4．
－Release the button when the required opening position is reached．
－Use the §［5］button to correct the position if necessary．
－The courtesy light flashes 4 times during operation L4．
2．Press the（©）［6］button．The display flashes $L 3$ ．
－The automation memorises the opening position and begins a closing operation．
－The courtesy light flashes 3 times．
－When the door reaches the closed position，the display flashes L2．The courtesy light flashes twice．
－The automation opens automatically as far as the open position．The display flashes L1．The courtesy light flashes once．
－The automation automatically recloses as far as the closed position，the display visualises c 日目 and the door re－opens．The lamp does not flash．
3．The self－learning procedure is complete when the door is open and the courtesy light is ON ．
NB：in certain cases，especially when the door moves very smoothly or the traction unit is not connected to the door，the automatic stroke self－learning procedure may fail．This brings the procedure back to the initial display condition L4．
In this situation，you must modify parameter b3 $=000$（see ch．23－24）to guarantee the correct memorisation of the stroke．

## Self－learning of the stroke with a remote transmitter

When the automation is delivered or reset，the remote transmitter assumes the following func－ tions：
－（1）has the same function as $\hat{\Uparrow}$（UP arrow）
－（3）has the same function as 』（DOWN arrow）
－（2）or（4）has the same function as（1）（confirm／memorisation）
For the self－learning of the stroke，refer to the procedure explained above．
Once the self－learning phase is complete，key［1］is used to command the door．The other keys can be used to command other similar automations or other radio receivers．

## 22. Memorising / Deleting remote controls

### 22.1 Memorising remote controls via the control panel

1. Press the $\Uparrow[7]$ and $\rrbracket[5]$ keys simultaneously for about 1 s . The display flashes
2. Select the required function with the $\uparrow[7]$ and § [5] keys.

- The display indicates FI- FI
- Press the required key on the remote control.
- The display indicates F-F for about 1 s , and the remote control is memorised.
- The function of the memorised key is:

```
F0 = OPEN-STOP-CLOSE-STOP
F1 = OPEN-STOP-OPEN-STOP
F2 = CLOSE-STOP-CLOSE-STOP
F3 = STOP
F4 = PARTIAL OPENING
F5 = COURTESY LIGHT ON or RESTART SWITCH-ON TIME
F6 = COURTESY LIGHT ON/OFF
F7 = OPEN
F8 = CLOSE
```

NB: with automatic closure enabled (parameter b4), the function activates an OPENING operation and the STOP of the other functions is not permanent.

### 22.2 Memorising remote controls from a distance

1. Press the PRG of a previously memorised GOL4 transmitter for 5 seconds (within the range of the receiver) until the LED lights up.
2. Press any one of the CH keys of the new transmitter.

- The new transmitter can memorise the same keys as the existing trans-



### 22.3 Deleting remote controls

1. Press the $\Uparrow[7]$ and $\rrbracket[5]$ buttons simultaneously for more than 6 seconds. The display flashes FI, first slowly and then more quickly.

- All the remote controls are deleted.


### 22.4 Checking the radio reception level

The level of radio reception received can be visualised:

- Press the $\Uparrow[7]$ and $\rrbracket[5]$ keys simultaneously for about 1 s . The display flashes
- Press the $\Uparrow[7]$ and $\rrbracket[5]$ keys simultaneously again for about 1 s to see the radio level. $x=0$ no radio signal $. . . x=8$ high radio level
The visualisation of the radio level is deactivated when the two keys, $\hat{\Uparrow}[7]$ and $\downarrow[5]$, are pressed again for about 1 s .


## 23. Adjusting the parameters

1. Press the menu button (©) [6] for more than 1.5 s . The display goes to the adjustments menu or to the last parameter adjusted. The 2-character menu name flashes. For example, A0.
2. Select the required parameter using the $\Uparrow[7]$ and/or $\downarrow[5]$ buttons.
3. Press the menu button (1) [6] for less than 1.5 s . The display indicates the value of the selected parameter. For example, 000.
4. Alter the value using the $\hat{\|}[7]$ and/or 』[5] buttons. The new value is automatically memorised.
5. Press the (©) [6] button for less than 1.5 s . The display returns to the selected parameter.

- To quit the adjustment mode, press the (D) [6] button for more than 1.5 s .
- The adjustment mode is automatically quit after 15 s of inactivity.

NB: while the adjustment mode is active, the automation cannot accept any commands.

WARNING: if the programming menu values from AO to A4 are modified, the display visualises L 4 and you must repeat the learning procedure (see chapter 21).

## 24. Parameters TOP903H

| Menu | Function, setting range, unit | Value | Factory settings |
| :---: | :---: | :---: | :---: |
| $\square 9$ | Deceleration distance on opening $\begin{aligned} & 000=0 \mathrm{~cm} \\ & 001=7 \mathrm{~cm} \\ & 002=14 \mathrm{~cm} \end{aligned}$ <br> .. $009=63 \mathrm{~cm}$ | 000-009 |  |
|  | Deceleration distance on closing $\begin{aligned} & 000=0 \mathrm{~cm} \\ & 001=7 \mathrm{~cm} \\ & 002=14 \mathrm{~cm} \end{aligned}$ $009=63 \mathrm{~cm}$ | 000-009 |  |
|  | Deceleration speed on closing ( $\mathrm{mm} / \mathrm{s}$ ) $\begin{aligned} 000 & =50 \mathrm{~mm} / \mathrm{s} \\ 009 & =140 \mathrm{~mm} / \mathrm{s} \end{aligned}$ | 000-009 |  |
|  | Disengagement on the closing stop $000=$ disabled <br> 001 = enabled | 000-001 |  |
|  | Direction selection <br> $000=$ disabled <br> 001 = enabled <br> This setting is only possible if the EMERGENCY STOP connector (1, green) is disconnected. | 000-001 |  |
| BID | Thrust adjustment on obstacles during opening 000 - minimum thrust <br> 009 - maximum thrust | 000-009 |  |
|  | Thrust adjustment on obstacles during closing 000 - minimum thrust <br> 009 - maximum thrust <br> NB: after detecting an obstacle during a closing operation, the automation reverses its stroke for about 800 mm . Automatic closure is disabled (if active) and the courtesy light flashes for about 10 min . <br> WARNING: to ensure the closing thrust force values return within the limits established by Standard EN12453, you must set a value of 001 for parameter A6. This operation must be carried out by qualified personnel. | 000-009 |  |
|  | Door type: <br> 000 = sectional door <br> 001 = side sectional door with disengagement on obstacle during opening too 002 = side sectional door / tilting door with soft start <br> If A7 has been modified, perform a reset then repeat the learning operation (chapter 21). | 000-002 |  |
|  | Early switch-on of courtesy light for opening and closing (sec.) $0=$ disabled <br> $1=\min 2 \mathrm{sec}$ <br> $8=\max 16 \mathrm{sec}$ | 001-008 | ¢111 |


| Menu | Function, setting range, unit | Value | Factory settings |
| :---: | :---: | :---: | :---: |
|  | Auxiliary card 000 = without TOP905AC <br> 001 = with TOP905AC | 000-001 | 1011-1 |
|  | Relay 1 (with auxiliary card TOP905AC) if A9 = 1 <br> $000=$ no function <br> 001 = electric lock (activated for 1 s at each start) <br> 002 = flashing light lactivated when the motor is moving) <br> $003=$ photocell test (transmitter voltage interrupted) <br> 004 = door OPEN (activated with door fully open) <br> 005 = door CLOSED (activated with door fully closed) <br> $006=$ green light (activated with door fully open) <br> $007=$ red light (deactivated with door fully open) | 000-007 |  |
|  | Relay 2 (with auxiliary card TOP905AC) if A9 = 1 <br> $000=$ no function <br> $001=$ electric lock (activated for 1 s at each start) <br> 002 = flashing light (activated when the motor is moving) <br> $003=$ photocell test (transmitter voltage interrupted) <br> 004 = door OPEN (activated with door fully open) <br> 500 = door CLOSED (activated with door fully closed) <br> $006=$ green light (activated with door fully open) <br> 007 = red light (deactivated with door fully open) | 000-007 |  |
|  | Closing edge protection (with auxiliary card TOP905AC) $000=$ disabled <br> 001 = optic edge FUTURE USE <br> 002 = edge 8 k 2 | 000-001 |  |
|  | Detection of stroke with little weight / friction $000=$ door with little weight / low friction $001=$ door with standard weight / normal friction | 000-001 |  |
|  | Selection of automatic closure <br> $000=$ disabled <br> $001=5 \mathrm{sec}-010=50 \mathrm{sec}$ <br> $011=1 \mathrm{~min}-040=30 \mathrm{~min}$ <br> With automatic closure enabled, the OPEN/STOP/CLOSE/ <br> STOP command becomes a simple OPENING command. <br> The enabling of automatic closure is visualised on the display with $\square$ (3 points) flashing with the door open, or fixed after a step-by-step STOP command. <br> The step-by-step STOP commands given when automatic closure is enabled are not permanent. | 000-008 |  |
|  | DO NOT USE |  |  |
|  | Maintenance alarm <br> $000=$ disabled <br> $001 . .009$ (1,000 door operations) <br> Example: $005=5,000$ door operations <br> When the maintenance interval has expired, the courtesy light <br> flashes after every movement. <br> A new maintenance alarm setting will reset the counter. | 000-009 |  |


| Menu | Function, setting range, unit | Value | Factory settings |
| :---: | :---: | :---: | :---: |
|  | Number of the control panel version: <br> The digits from 000 to 007 are visualised in sequence <br> Example: version 04 of 20.05.10 $04200510$ <br> 1...\|.1.1.1. <br> 01234567 |  |  |
| BI | Help mode <br> $000=$ control panel free, menu items adjustable <br> $001=$ control panel locked, menu items not adjustable <br> $002=$ data output lauxiliary card) - FUTURE USE <br> This setting is only possible if the EMERGENCY STOP connector ( 1 , green) and the photocell connector ( 2 , yellow) are disconnected. | 000-002 | $\begin{aligned} & \text { T11 } \\ & 1+1101 \end{aligned}$ |
| $15$ | Operation count (not adjustable). <br> The digits from 0 to 5 are visualised in sequence. <br> Example: 8,000 operations <br> 008000 <br> d.\|.1.|.1.| <br> 012345 |  |  |
| $[\square$ | DO NOT USE |  |  |
|  | Adjustment of automatic closing time after partial opening. <br> $000=$ disabled <br> $001=5$ secs... $010=50$ secs <br> $011=1 \mathrm{~min} \ldots .040=30 \mathrm{~min}$ | 000-040 | [1115 |
| $[\square$ | Selection of partial opening distance. $\begin{aligned} & 000=5 \mathrm{~cm} \\ & 100=500 \mathrm{~cm} \end{aligned}$ | 000-100 | OLI |
| $[$ | Adjustment of the courtesy light switch-on time. <br> $000=0 \mathrm{sec}$ <br> $001=10 \mathrm{sec}$ <br> $060=600 \mathrm{sec}$ | 000-060 |  |
| [1 | Adjustment of the automatic closing time after photocell intervention. $\begin{aligned} & 000=\text { disabled } \\ & 001=0.5 \mathrm{~s} \ldots .019=9.5 \mathrm{~s} \end{aligned}$ <br> The count begins with the door fully open, and the closing operation is performed even with automatic closure (b4 / C1) disabled. <br> WARNING: automatic closure is not disabled on the third consecutive direction reversal. | 000-019 | $\begin{array}{\|c\|c\|} \hline 1111 \\ 1-11-11 \end{array}$ |
| $[\square$ | Selection of automatic closure after a STOP $000=$ disabled <br> 001 = enabled | 000-001 | $\begin{array}{ll} 1711 \\ 11011 \\ 110 \end{array}$ |


| Menu | Function, setting range, unit |  |  |  | Value | Factory settings |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Selection of additional command functions - |  |  |  | 000-003 |  |
|  |  | $A-$ |  |  |  |  |
|  | 000 | OPEN-STOP-CLOSE-STOP | PARTIAL OPENING | OPEN-STOP CLOSE-STOP CLOSE-STOP |  |  |
|  | 001 | OPEN-STOP-CLOSE-STOP | OPEN-STO | CLOSE-STOP |  |  |
|  | 002 | OPEN-STOP-OPEN-STOP | CLOSE-STO | CLOSE-STOP |  |  |
|  | 003 | OPEN | CLOSE |  |  |  |
| $15$ | Park Once the are caus NB: | assistance lonly with ph he door has opened and rtesy light flashes quickly engaged to indicate that he car is no longer in the $u$ are advised to install int | tocells ins he car has 3 times wh he door passage op rnal photo | led). <br> assed through, the photocells be closed being. lls. | 000-001 | 1011-1 |
|  | $\begin{aligned} & 000= \\ & 001= \end{aligned}$ | isabled <br> nabled |  |  |  |  |

## 25. Troubleshooting

| Problem | Possible cause | Solution |
| :---: | :---: | :---: |
| The courtesy light flashes at regular intervals. | The door has detected an obstacle. | Check the door moves smoothly, and remove any obstacles. |
| The courtesy light flashes 4 times. | The door has not acquired the stroke. | Perform the learning procedure as explained in chapter 15 or 21. |
| The safety devices are not working. | Incorrect setting of the door or safety device. | Perform a reset and repeat the learning procedure (chapter 15 or 21). <br> If the problem persists, contact Technical Service. |
| The automation doesn't work. | No supply voltage, or incorrect voltage. <br> Faulty fuse. | Replace the fuse (see chapter 26 Maintenance). |
| Faulty automation. | The carriage release is not correctly coupled. <br> The toothed belt is not correctly tensioned. <br> The door is blocked. | Check the release, belt or door movement. |
| The automation doesn't open. | STOP command activated or faulty. Alarm Z OL | Check the STOP command. <br> If the problem persists, contact Technical Service. |
| The automation doesn't close. | Safety command activated or faulty. Alarm $\square$ | Check the safety devices. <br> If the problem persists, contact Technical Service. |
| The automation closes the door slowly (soft start) while the courtesy light is flashing. | The automation is performing the self-learning procedure Isee ch. 15 or 21). | Wait until the procedure is completed. <br> If the problem persists, contact Technical Service. |
| The automation stops during its stroke. | Make sure the door can move smoothly, and check the safety device is working properly. | Perform a reset and repeat the learning procedure (chapter 15 or 21). |
| The remote control doesn't work. | Flat batteries. LED not illuminated. | Replace the batteries. |
|  | If the message of the function assigned to the transmission command is not visualised when the remote control is enabled. | Memorise the remote control /see ch. 16 or 22 ). |
|  | Poor reception. | Install an optional antenna. |
| The remote control doesn't always work. | Radio level too weak. <br> Radio interference from other transmission sources. | Check the radio level (see ch. 22 TOP903H only). |
| The opening command doesn't work. | Faulty wall-mounting switch. | Check the wall-mounting switch and the connection wire. |

### 25.1 Alarms

## Self-diagnosis

After the learning procedure, after every motor start-up and after every 2.25 hours in the idle state, the system performs a self-diagnosis test.


## TOP603H error messages

| 2 | EEprom data |
| :--- | :--- |
| 3 | Current measurement |
| 4 | Photocell hardware |
| 5 | Switch-off thyristors |
| 6 | Switch-off relay |
| 7 | Watchdog test |
| 8 | ROM test |
| 9 | RAM test |

T0P903H error messages

| 002 | EEprom data |
| :--- | :--- |
| 003 | Current measurement |
| 004 | Photocell hardware |
| 005 | Switch-off thyristors |
| 006 | Switch-off relay |
| 007 | Watchdog test |
| 008 | ROM test |
| 009 | RAM test |
| 010 | SE test |

If an alarm occurs, perform a RESET (see chapter 14.1 or 20.1).
NB: if the same error occurs in two successive self-diagnosis tests, the control system will be disabled (commands are rejected).
After about 1 minute, the system performs another self-diagnosis test.
If no errors are detected, the control system is enabled again.
If the error persists, perform a RESET of the factory settings (see chapter 14.2 or 20.2).
All the settings are deleted and the factory values are restored.
Launch a new learning procedure (see chapter 15 or 21 ) and make the new parameter adjustments (see chapter 18 or 24 ).
If the problem persists, contact Technical Service.

## 26. Maintenance

## Monthly maintenance tasks

- Check the emergency release is working properly.
- Check the safety devices lif installed) are working properly.
- Check the obstacle detection function is working properly.


## Six-monthly maintenance tasks

- Check the stability of the automation and make sure the screws and nuts are correctly tightened.


## Replacing the fuse

Disconnect the mains plug.

- Remove the cover from the pulling unit.
- Take the faulty fuse S 1 (S2) out of the fuse-holder and replace it. Make sure the new fuse is of the correct value.
- Replace the pulling unit cover.

Restore the mains connection.


## Replacing the courtesy light

Disconnect the mains plug.

- Remove the diffuser from the pulling unit.
- Replace the E14-40 W light bulb (max 60W or equivalent).
 with the radio signal.
- Replace the diffuser on the pulling unit.
- Restore the mains connection.


## Replacing the remote control battery

Be extremely careful when replacing the battery. Pay attention to the polarities.
Do not handle the battery with pliers or other tools, to avoid the risk of discharge or explosion.
To ensure an optimum performance, you are advised to replace the battery once a year or when you notice a substantial loss of range.
Dispose of used batteries in an environmentally-friendly
 way.

NB: for spare parts, see the spares price list.
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Only use original spare parts when repairing or replacing products.
The installer must supply all information concerning the automatic, manual and emergency operation of the motorised door or gate, and must provide the user with the operating instructions.
The installer must prepare and keep a maintenance record showing all the routine and extraordinary maintenance work carried out.

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